



CRISTIE CUSTOMER SNAPSHOT

TBMR boosts protection and availability of data at Grupo Boticário

Key facts

 Cristie TBMR integrates fully with IBM TSM (Spectrum Protect) running on Linux.

 Fast and reliable SAP database recovery - last position, point-in-time, or full.

 Reduced cost of system protection due to automated recovery processes.



“Cristie TBMR is very easy to implement and use. It’s working perfectly for us.” *Fernando Dondeo, IT DR and Business Continuity, Grupo Boticário*

With its roots in 1977 and group operations established in 2010, Grupo Boticário is now the world’s largest perfumery and cosmetics franchise, with an international presence and 22,000 employees. Explosive growth and an increasingly complex IT infrastructure meant Boticário needed to ensure its systems were not only securely protected, but also easily recoverable.

Boticário runs SAP HANA on a Linux OS, processing around 3TB of data. It was this relational database management system, designed to handle both high transaction rates and complex query processing, which needed to be recovered. The Boticário IT Crisis Management team selected Cristie TBMR (system recovery for TSM) as it supports Linux and integrates fully with TSM.

TBMR was installed on each server within the Boticário HANA environment. The environment was then configured

to automatically recover a perfect copy of the software infrastructure from the TSM backup server, including the Linux OS, applications, configuration, and data.

Fernando Dondeo, responsible for IT continuity process, monitoring and contingency strategy at Grupo Boticário says, “Cristie TBMR is very easy to implement and use. You just follow the simple set up instructions, and nothing more. It’s working perfectly for us.”

Boticário can now efficiently restore its TSM backups, and in turn the SAP HANA databases, fully, to their last position, or to any point-in-time available within TSM, without the original install media.

Using a combination of TBMR, TSM B/A Client and TSM for ERP, Boticário has the perfect backup and recovery solution.



For more information

To find out how Cristie Software can help you achieve similar benefits for your organization, or if you would like help to find an approved Cristie technology partner, visit www.cristie.com, email sales@cristie.com or call +44 (0)1453 847000.